

COMPANY CASE STUDY

Integrated Solution Services's Healthcare Harmony for Summit Health Care



CLIENT OVERVIEW:

Summit Health Care, a prominent healthcare organization, operates numerous skilled nursing facilities nationwide. With a strong focus on HIPAA compliance, ease of use, and effective telecommunications management, Summit Health Care sought a standardized solution across its diverse locations.

CLIENT CHALLENGE:

With multiple skilled nursing facilities, Summit Health Care faced the challenge of standardizing its telecommunications system to ensure seamless communication while prioritizing HIPAA compliance, increased features, and 24/7 support. Additionally, they needed reliable Internet circuits with backups for healthcare-specific reliability.

INTEGRATED SOLUTION SERVICES'S INVOLVEMENT:

Integrated Solution Services engaged in a consultative process with Summit Health Care, understanding their complex needs and regulatory requirements. Through careful consideration, Integrated Solution Services developed a standardized recommendation that addressed the varied needs of healthcare centers while ensuring HIPAA compliance, increased functionality, and ease of use.

SOLUTION OVERVIEW:

Integrated Solution Services provided Summit Health Care with a comprehensive solution encompassing standardized telecommunications and reliable Internet circuits for each facility. This one-stop-shop approach simplified the acquisition process, eliminating the need for multiple ISPs across different geographies.

BUSINESS IMPACT:

- **HIPAA Compliance:** Integrated Solution Services's solution ensured HIPAA compliance across all locations, meeting the stringent regulatory requirements of Summit Health Care.
- **Cost Savings:** The standardized solution and streamlined acquisition process led to significant cost savings for Summit Health Care.
- **Ease of Use:** The tailored solution prioritized ease of use, allowing healthcare professionals to efficiently manage telecommunications systems in their respective facilities.
- **Reliable Connectivity:** Integrated Solution Services's Internet circuits, coupled with backup options, provided reliable connectivity crucial for healthcare environments.

AT A GLANCE

Challenges

- **HIPAA Compliance:** Meeting complex regulations for seamless healthcare communication.
- **Standardization:** Achieving a unified telecom system across diverse locations.
- **Reliable Connectivity:** Ensuring dependable Internet circuits with backup options.

Benefits

- **Cost Savings:** Streamlined processes led to significant savings.
- **Ease of Use:** Tailored solution simplified telecom management.
- **HIPAA Assurance:** Guaranteed compliance for patient data security.

CLIENT TESTIMONIAL:

Summit Health Care commended Integrated Solution Services for simplifying the acquisition process, stating, "Integrated Solution Services provided a one-stop shop, simplifying the installation process and addressing our diverse needs effectively."